



[Base de connaissances](#) > [Chat function FAQs](#) > [Unable to log into TDC account](#)

## Unable to log into TDC account

Rachel - 2026-06-24 - [Commentaire \(1\)](#) - [Chat function FAQs](#)

If you are unable to log into your TDC account, please go to <https://www.thedigitalcollege.co.uk/login> and click on '**Problems signing in?**'.

You will then need to enter **your email address** that you used when registering your account and press '**Reset My Password**' .

An email will be sent to you to update your password and log into your account.